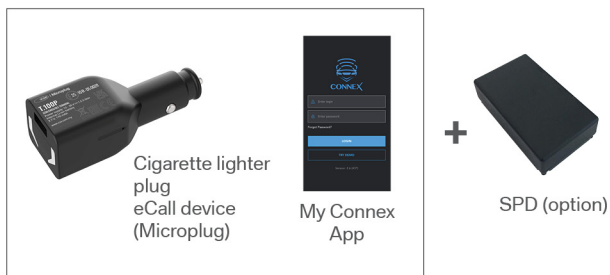




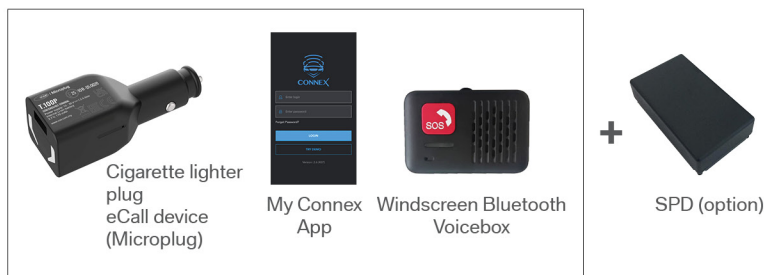
CSE Emergency Call (eCall)

On the road protection - drive with confidence

Microplug eCall



Microplug eCall Voice



CSE Emergency Call (eCall)			
Product		Microplug eCall	Microplug eCall Voice
Device type		Always connected with inbuilt SIM	
Fitment type		12V/24V Power socket	
Category		eCall, Safety, Tracking	
Price	Retail price includes installation & first year service (RM)	960	960
	Service fee per month/year (2nd year onwards) without SST 6% (RM)	20/240	20/240
	Voicebox includes installation & first year service (RM)		780
	Service fee for Voicebox per month/year (2nd year onwards) without SST 6% (RM)		5/60
	Wire-free self-powered anti-theft device (SPD) with first year service (RM)	Op 980	Op 980
	Service fee for SPD per month/year (2nd year onwards) without SST 6% (RM)	Op 15/180	Op 15/180
System configuration	eCall device SIM	Data, 1 telco	Data & Voice, 1 telco
	Cigarette lighter plug eCall device with push button - Microplug	•	•
	Bluetooth Voicebox (2 wire +30, GND)		•
	Wire-free self-powered anti-theft device - SPD with inbuilt SIM with roaming telcos - Maxis/ Celcom/Digi - for stolen vehicle recovery	Op	Op
	Smartphone App - My Connex	•	•
Emergency call service (eCall)			
Automatic eCall without Voice	In case of a crash above 2G force while driving, device will automatically send accident alert with severity index & location to SOC. SOC will call registered owner. If the crash severity index is high, SOC will contact MERS 999 for the nearest emergency vehicles to be dispatched as fast as possible	•	
Manual eCall/bCall without Voice	Press device button to send alert & location to SOC for emergency/breakdown assistance. SOC will call the registered owner	•	
Automatic eCall with Voice	In case of a crash above 2G force while driving, device will automatically call & send location to SOC. If there is no response from the occupants in the vehicle, SOC will immediately contact MERS 999 to dispatch the nearest emergency vehicles to location		•
Manual eCall/bCall with Voice	Press SOS button on Microplug or Voicebox to make a call directly to SOC to request for emergency/breakdown service. Device will automatically send vehicle location to SOC		•
VIP Assist			
Unlimited towing	Unlimited towing to any authorised workshop nationwide in case of flood, breakdown or accident	•	•
Repair on site	Up to RM300 free labour in case of flat tire change, battery jump start/replacement, out of fuel delivery	•	•
Accident transport allowance	In case of accident repair at an authorised workshop (RM)	up to 2,000	up to 2,000

CSE Emergency Call (eCall)			
Product		Microplug eCall	Microplug eCall Voice
Security	By 24/7 Secure Operations Centre (SOC)		
Stolen vehicle tracking (SVT)	Primary device for stolen vehicle tracking	•	•
Stolen vehicle recovery (SVR)	Secondary self powered anti-theft device with 3 telco roaming SIM	Op SPD	Op SPD
On/Off Secure mode smart alarm	Enable Smart alarm to protect vehicle. Alarm will be set within 5 mins and you will receive an alert when an event is triggered from device e.g. If vehicle is started or towed (push & email)	•	•
Smartphone App - My Connex			
On/Off Secure mode smart alarm	Enable Smart alarm to receive an alert notification when an event is triggered from device e.g. If vehicle is started or towed	•	•
Real-time tracking	Check vehicle location, real-time tracking and traffic condition via Google Map	•	•
Last parked location	Check vehicle last parked location	•	•
Map	Google, satellite, street view, traffic info on app	•	•
Driving score	Check vehicle driving score based on speeding, cornering and harsh braking	•	•
Trip review	Check your previous trip details e.g. driving score and driving events	•	•
Speed alert	Set speed limit and receive alert in real-time when speed limit is exceeded	•	•
Emergency contacts	Call to report vehicle theft, request for breakdown, emergency assistance or customer service/ support	•	•
Notification reminder	Receive notification when e.g. device is disconnected, crash, bCall, device health check, etc.	•	•
Add cars	For multiple vehicle management with one My Connex App	•	•
Pay As You Drive (PAYD) Insurance			
Ready for AXA SmartMiles	50% upfront discount + Auto mileage top-up comprehensive insurance. Car is always protected	•	•

Sept 2022/CSE Microplug eCall Leaflet

All features and descriptions are subject to change without prior notice.
*Please refer to the Terms & Conditions upon activation via email.

CSE Telematics Sdn Bhd | CSE Group

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Authorised dealer

Sept. 2022